



Hays County, Texas

www.co.hays.tx.us

Information for the News Media

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Hays County Residents Can Now Have Census Questionnaires Sent to P.O. Boxes

Forms can also be sent to home addresses or filled out over the phone; requests must be made by April 21

Hays County Courthouse, San Marcos, TX – The Hays County Commissioners Court has been advised by the U.S. Census Bureau that it will now send census questionnaires to P.O. Boxes if requested to do so by residents who call the Bureau's toll-free number.

Hays County was among the jurisdictions who alerted the Bureau to the inconvenience experienced by a large number of residents in rural areas who had to either go to a Questionnaire Assistance Center to pick up a census form or wait until a census worker came to their door, simply because they do not have home delivery mail service.

The Census Bureau's toll-free numbers can be used through April 21 to request a census questionnaire if you did not receive one or misplaced yours, whether you receive your mail at your door or at a P.O. Box.

If you receive your mail at your house address, you can use the automatic system to order the form. If you need the form sent to a P.O. Box, after the system asks you three times for a street address, it will connect you with a census phone operator who can take the P.O. Box over the phone. The phone numbers can also be used to ask questions you might have about the form or to fill out a census form over the phone. Information is also available at

www.census.gov. Contact the Census Bureau by phone at:

English: 1-866-872-6868

Spanish/en español: 1-866-928-2010

TDD (Telephone Display Device for the hearing impaired): 1-866-783-2010

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